

HOW CAN YOU HELP US WHEN WE VISIT?

Could you please:

1. Have a list of current medication available.
2. Leave a light on outside if the visit is after dark.
3. Provide a smoke-free environment for the home visit.
4. Remember your pet may not be friendly to strangers.

If you have any queries or concerns, please contact the Community Palliative Care secretary at (01) 832 7535.

St. Francis Hospice provides a specialist palliative care service to people in North Dublin. This includes support for their families and friends and other healthcare professionals involved in their care.

Our comprehensive care is offered without financial cost to patients.

St. Francis Hospice is a voluntary organisation under the care of the Daughters of Charity of St. Vincent de Paul.



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St. Francis Hospice

(Under the Care of the Daughters of Charity of St. Vincent de Paul)



Community Palliative Care Service
Patient Information

Your general practitioner (GP) or hospital doctor has requested that we visit you at home to provide symptom control and support.

Who are we? St. Francis Hospice Community Palliative Care Service is made up of doctors, nurses, social workers and chaplains. Some or all of these professionals may be involved in your care.

Our two teams, East and West, cover all of north Dublin city and county. We visit you at home or in your nursing home.

Service Hours. We visit Monday–Friday, 9:00 a.m.–5:00 p.m. At weekends and every evening until 9:00 p.m. there is an emergency visiting service. Outside of these times there is a telephone advisory service. Details of how to contact us will be provided at your first home visit.

Home visits. After you have been referred to the service, the Community Palliative Care doctor/nurse will contact you to arrange the first visit. The doctor/nurse takes your history, examines you and discusses any concerns you or your family may have. If the Community Palliative Care doctor/nurse is recommending any changes to your treatment, these will be discussed with your GP.

Follow-up visits will be made by a member of the nursing team who will assess your ongoing condition. Depending on your needs, you may be visited monthly, weekly or more frequently. A team of nurses provides community palliative care, so you will meet more than one nurse. However, we will do our best to limit the number of different nurses visiting you. The Community Palliative Care nurse may refer you to other team members such as a Social Worker or Chaplain.

Other Community Palliative Care Services. The Community Palliative Care Team maintains contact with your GP, who continues to be responsible for your prescriptions and medical follow-up. The Community Palliative Care Team also maintains contact with your public health nurse, who is responsible for arranging personal care, equipment and services such as meals-on-wheels, home help, etc.

Other St. Francis Hospice Services. Other services provided by St. Francis Hospice include Hospice Day Care, outpatient clinic, complementary therapy, volunteer home visits and in-patient treatment. These can all be arranged through your Community Palliative Care Team.

Night nursing. A free night nursing service is available to all patients to a maximum of 112 hours, depending on availability of nurses. These nurses work from 11:00 p.m. to 7:00 a.m. Your visiting nurse can arrange this.